From: Lynn Jones Sent: 26 June 2019 12:10 To: Licensing <licensing@herefordshire.gov.uk> Subject: Re: St Katherine's Barn Premises Licence

Dear Sir/Madam

Thank you for your email. I appreciate that you are trying to help. I would just like to say that we don't ever open windows as there are no windows to open. The music was recorded at three different points and at three different times during the evening and the music was turned off at 11.00.

We are looking at how the building works with the planners at the moment. The proposal is for triple glazing to be fitted and for the roof to be insulated

We definitely don't place bottles or refuge outside at all through the evening and we use polycarbonate glasses to reduce noise. Also notices are displayed and we shepherd the public out and remind them to be quiet. Plus we lock up as quietly as we can.

I hope we can some satisfactory conclusion on this matter.

Yours faithfully,

Lynn Jones